Ribbon breaking issue:

1) Clean the printer perfectly (Use the manual process).

2) Check the offset settings (The **X** offset and **Pnl** values).

3) Check the ribbon settings (**Set** Button).

4) Check within the **Driver properties/Graphic/More options** if the values are not too high.

5) Check if the correct **Pkn** has been sent to the printer.

6) Check if the issue does not come from the ribbon.

7) Check the card surface/quality

8) Check if the issue does not come from the print head.

9) Check if the issue does not come from the main board.

10) Check the gears angle adjustment from the step-by-step motor.

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